



### BAPTIST HEALTH DEACONESS MADISONVILLE FOUNDATION



## ANNUAL REPORT | 2021



## DIRECTORS

Steve Cox

Mary Susan Fishman

Valarie Howard

Kayte Dame

#### STAFF

Austin Elliott

Ashley Galvan

Kayte Dame

#### Dear Friends.

Thank you for your support of Baptist Health Deaconess Madisonville Foundation in 2021. Our Baptist Health Deaconess Madisonville hospital was founded by compassionate people, just like you, who are striving to make their communities better by keeping families healthier. Today, Baptist Health Deaconess Madisonville Foundation continues this heritage of service and leadership by fostering partnerships to further enhance the quality of medical care and overall patient experience that is available within our community.

Through gifts received last year, you made it possible for us to fund 18 projects, ranging from the purchase of a LiteGait<sup>®</sup> pediatric gait therapy device, to new bassinets for our mother-baby department. These projects allow us to meet the specific needs of individuals and families within our community to ensure that we are providing them with high-quality healthcare in their own backyard.

Over the last year, Baptist Health Deaconess Madisonville has made great efforts to bring you world-class care and unmatched compassion, close to home. Funds are raised throughout the year to provide continued education for clinicians and physicians in every hospital department. The purchase of a CuddleCot<sup>™</sup> allows grieving families the gift of time to form an important bond with their baby and help them in dealing with their loss. Baptist Health Deaconess Madisonville also introduced the VeinViewer<sup>®</sup>, used to improve first stick success and reduce the time needed to start IVs or necessary medications for patients at Baptist Health Deaconess Madisonville Merle M. Mahr Cancer Center.

Service lines at Baptist Health Deaconess Madisonville are directly impacted by every donor who chooses to support the Foundation. It's through your selflessness that Baptist Health Deaconess Madisonville is able to provide better and more innovative care to our region. Thank you for your generosity and support.

With gratitude,





**ROBERT RAMEY** President

Austin Elliate



**AUSTIN ELLIOTT Director of Philanthropy** 



# 56,262

Approximate number of patients seen annually





2021 Wound Care Center of Distinction

2021 Get with the Guidelines<sup>®</sup> - Stroke Silver Plus with Target: Type 2 Diabetes Honor Roll from American Heart Association

#### MISSION

Rooted in a tradition of Christian service, Baptist Health Deaconess Madisonville expands access to high-quality healthcare delivered with a compassionate and nurturing spirit to all.

## VISION seeks to be the trusted healthcare

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2021 Get with the Guidelines<sup>®</sup> - Stroke **Bronze Achievement** award from the American Heart Association



2021 Clean Facility Certified through Association for the Health Care Environment

Baptist Health Deaconess Madisonville provider of choice for our region as we provide advanced medical services that focus on the wellness and dignity of the whole patient.

#### VALUES

Compassion, Accountability, Respect, Excellence and Safety



- Teddy bears for pediatric same-day surgery patients.
- Employee Assistance Fund.
- Patient Assistance Fund.
- Fire extinguishers and smoke detectors for hospice patients.
- LiteGait<sup>®</sup> gait training device.
- CuddleCot<sup>™</sup>.
- Shaken baby simulator.
- HALO<sup>®</sup> swaddles for newborn infants.
- Airway Manikin for CRNA program.
- VeinViewer<sup>®</sup>.
- Staff education.
- Zaky Zak<sup>®</sup> wraps.
- Belly and breast board.
- Emergency assistance relief.
- Free mammograms.
- Pediatric therapy equipment.
- Car seats for newborns.
- Ronald McDonald House Charities<sup>®</sup> Happy Wheels Cart.



President's Circle members Ursula Dugger, Lorie Oglesby and Teresa Lynn are joined by Director of Labor and Delivery Lydia Long at a spring event.

#### **PRESIDENT'S CIRCLE**

The President's Circle was established in 2016 to provide annual support and create partnerships with friends who share an interest in local healthcare. The President's Circle is Baptist Health Deaconess Madisonville Foundation's most prestigious annual recognition society. President's Circle members contribute \$1,000 to \$10,000 annually. Throughout the year, members are invited to attend special events to meet doctors, hospital leaders, and other philanthropically focused community members to learn about specific health issues and available treatments and services. In 2021, the President's Circle received support from 44 household members.

Working Together - Every Member, Every Year -The Possibilities are Endless.



#### PLANNED GIVING

Leaving a legacy with Baptist Health Deaconess Madisonville ensures we can continue to advance healthcare in our community for generations to come by helping us to improve the medical care we provide. When we know about your intentions, we can plan for your gift and amplify the impact it can make.

To ensure we best meet the wishes of our donors, we are happy to consult with donors, their families, legal professionals and wealth advisors. Together, we can develop a plan for giving that aligns with your specific interests, familial needs and financial considerations to ensure that your legacy gift is the most meaningful to you.

When you give to Baptist Health Deaconess Madisonville through available planned giving options, your generosity is greatly appreciated by those we are privileged to serve. We are happy to discuss your goals, help you learn more about ways to honor a loved one, or talk through the many ways you can make a planned gift. Planned gifts are truly the gifts that keep on giving and provide hope, ensure access, and allow us to meet the highest possible level of care for our patients now and for years to come.

#### WHY I GIVE

I spent many years as a nurse anesthetist during my time in healthcare, I not only saw the value of quality patient care, but I also witnessed firsthand the importance of medical staff continuing their education. I give back for many reasons, but one is so that I can ensure that our nurses and physicians are getting the extra training they need to stay up to date on the most recent medical techniques to best help their patients. I feel compelled to do my part in helping to safeguard the health of my entire community, and this is one way I know I can impact multiple

generations.

– Mary Susan Fishman, Baptist Health Deaconess Madisonville Foundation Vice Chairman



#### WHAS Crusade for Children. Inc.

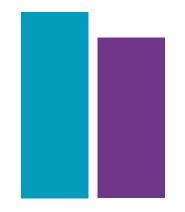
2021

- American Cancer Society
- Little Giraffe Foundation





UNRESTRICTED VS. **RESTRICTED GIFTS** 



**UNRESTRICTED GIFTS** 

\$1,139,346.09

**Mission Advancement** 

Unrestricted Gifts: Restricted Gifts: Grand Total:

\$1,139,346.09 \$982,246.31 \$2.121.592.40

**RESTRICTED GIFTS** 

Hospice Care \$32,434.26



Women's Health Services \$32.477.32



\$10.000

Cancer

**Services** 

\$13,793.03

**Emergency Department** Renovation \$500,000



Not all restricted gifts are listed above.

## **ONCOLOGY** SERVICES

#### TREATING THE WHOLE PATIENT

When Ali Frailey was diagnosed with breast cancer, she acted quickly upon receiving the news, tackling treatment and embarking on a road to recovery at Baptist Health Deaconess Madisonville.

"Being able to receive treatment close to home didn't lessen the aggression of my disease, but it did lessen the feelings of anxiety that came along with it," said Ali. "I was able to receive my treatment and then sleep in my own bed and be surrounded by family during the worst months of chemotherapy."

"When I rang the bell after radiation, I couldn't have my family there due to the pandemic," recalled Ali. "Those employees lined up and clapped for me, and it just felt so wonderful knowing that I wasn't alone and that all these wonderful, beautiful people were in my corner."

At Baptist Health Deaconess Madisonville, we are leading the charge in the fight against cancer while taking great care to meet all the needs of our patients and their families. An interdisciplinary cancer team works to provide individualized treatment plans to meet the unique needs of each patient. We carefully consider all options and develop a personalized plan to treat the cancer, manage side effects, and help patients maintain energy during treatment.

"I was given many, many tools to be able to fight my battle, and here I am. The help that I was given during one of the most challenging times in my life can't be summed up in words. It has given me back my life, my marriage, and time with my children. Because of the Baptist Health Merle M. Mahr Cancer Center and the staff working there, I was just able to watch my oldest son graduate high school. There is no price tag that you can put on being alive and being able to soak up every moment with your family."

The Merle M. Mahr Cancer Center at Baptist Health Deaconess Madisonville offers:

- Outpatient infusion center.
- Volunteer drivers to transport patients to and from treatments.
- The Shelley Coffman Patient Library, which offers a range of resources.
- Clinical trial opportunities overseen by a dedicated research associate
- Pastoral and social services.
- Friend for Life Cancer Support Network, a resource for patients and their families.



386

Patients treated. approximate

3,832

Chemotherapy treatments

4,227

Radiation therapy treatments



Ali Frailey, Grateful Patient



#### THE HEART OF HEALTHCARE

Baptist Health Deaconess Madisonville is one of Kentucky's most advanced, rural healthcare facilities, and our cardiovascular program is a shining example of this exceptional care.

Time is everything during a heart attack, meaning it's essential to have emergency care close to home. That's why so many western Kentucky residents turn to Baptist Health Deaconess Madisonville for lifesaving cardiac care. The national standard for treatment during a cardiac emergency is 90 minutes - a standard Baptist Health Deaconess Madisonville is proud to beat. Our speed-to-treat program ensures fast and thorough cardiac care, as well as a personalized treatment plan tailored to individual patients.

Beyond fast heart attack response, Baptist Health Deaconess Madisonville offers a range of advanced cardiovascular care offerings.

Specialists in our cardiac catheterization lab can treat blood clots. implant pacemakers, place stents and more. The expertise of our surgeons provides access to open-heart surgery and numerous vascular surgery options.

We also offer non-invasive services like EKG, Holter monitors, echocardiogram and stress tests, along with radiology screenings, including nuclear studies and MRI.

Personalized cardiac rehabilitation programs help patients recover and maintain good health, while prevention programs promote a healthy diet and exercise - reflecting our commitment to promoting community health. This caliber of leading cardiac care is essential to delivering outcomes that our community deserves.



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55 **Open-heart surgeries** 

1,288 Heart catheterizations performed

66.9

Average minutes from door to balloon completion

## MOTHER AND BABY CARE

#### A PERSONALIZED APPROACH TO LABOR AND DELIVERY

Baptist Health Deaconess Madisonville's experienced maternity care staff delivers around 718 babies each year. Lydia Long, director of mother and baby care, is proud to be a part of this dedicated team.

"Our mother and baby department has continued to evolve to reflect new technology, additional equipment and updated training for our staff to align with the most up-to-date healthcare practices," said Long. "Our main goal is to ensure that we have everything necessary to treat the physical components to labor and delivery, while relying on our staff to provide the emotional support for parents and infants that we believe sets us apart."

Anthem Blue Cross Blue Shield has named Baptist Health Deaconess Madisonville a Blue Distinction<sup>®</sup> Center for Maternity Care, meaning we are nationally recognized for expertise in patient safety and better health outcomes. Western Kentucky families have entrusted our team with their maternity needs for decades. We provide an entire range of mother and baby services, including prenatal care, labor and delivery services, newborn care and postpartum support.



Through my role, I work closely with each member of our staff from nurses to physicians, and through those relationships I know that they view each patient with compassion and ensure they receive the treatment they would want their closest loved ones to have. Our goal is to ensure that we are not only treating the physical, but we are answering the emotional needs of everyone involved during such a life changing event in our patient's life.

- Lydia Long, Baptist Health Deaconess Madisonville, director of mother and baby care



718 Babies born at Baptist Health Deaconess Madisonville in 2021

194 **Babies** served in the NICU





# Approximate number

#### LOVE HAS NO EXPIRATION DATE

of patients treated

Baptist Health Deaconess Madisonville Hospice, previously known as Green River Hospice, has served patients for more than 25 years with the primary objective to provide patients with the opportunity to remain in their own homes, or in homelike settings, while maintaining a strong emphasis on quality of life.

"Our goal as a unit is to make this process as simple as possible for the family, while ensuring that we are allowing their loved one to make a peaceful transition," said Joyce Crump, director of hospice. "So many programs push terms like death and end of life, but we focus on making the most of the time that you have left, and ensuring that during every step in the process those involved are receiving the mental, physical and spiritual support they need."

By providing a team approach, hospice care addresses the concerns of the family and offers palliative care to a patient in the final stage of a life-limiting illness, while their families prepare for the passing of their loved one. By education and example, our hope is to enhance the lives of those during this difficult phase of life by providing exceptional care and the ability to meet unique needs specific to each patient.

"We affirm life and neither hasten nor postpone death," says Joyce. "We find that allowing each family to move naturally through this process is most beneficial. Our staff prides themselves on the relationships that they develop with their patients and patient families. They become an extension of our family and we are thankful to be able to be the support they need during some of the most difficult times any family experiences."

Baptist Health Deaconess Madisonville Hospice is accredited by The Joint Commission. You can make a referral by calling 270.326.4660.

> The professionalism was of the utmost level. Never once was there any negativity. Difficult conversations were made to feel comfortable and at no time was I made to feel inadequate or incompetent. The word death was never spoken, nor was the situation taken lightly.

– Grateful Patient \_\_\_\_\_

## **PRACTICING GRATITUDE FOR BETTER HEALTH & WELL-BEING**

#### SUPPORTING PATIENTS OF ALL **SIZES**

Baptist Health Deaconess Madisonville was awarded a \$10,000 WHAS Crusade for Children grant that was used to purchase a gait training device that will help children in the pediatric therapy program.

LiteGait<sup>®</sup> is a gait training device that simultaneously controls weight bearing, posture and balance over a treadmill or over ground. The unique harness allows unilateral or bilateral support, allowing progression of weight bearing so that gait training can begin earlier in the rehabilitation process. It suspends the patient and allows the clinician to manually assist the lower extremities and pelvis to achieve proper gait patterns.

"LiteGait has been on our capital equipment budget for at least the last five years," said Marianne Ramsey, rehabilitation services director. "This new tool allows for us to further assist the children who require our services and provide them with an even higher level of care. We are able to provide standing support to the child while they work on upright activities, such as writing on a dry erase board, and it provides safeguarding for loss of balance when working on other gross motor skills."

The Baptist Health Deaconess Madisonville Foundation submitted a grant proposal in conjunction with Julia Kays, Baptist Health Deaconess finance department, on behalf of pediatric therapy for funds from the WHAS Crusade for Children. A \$10,000 grant was awarded to use toward the equipment in the final quarter of 2020.

"We are continuously looking to improve upon the level of care we are able to provide our patients, but there is something even more rewarding when those enhancements are able to assist growing children to develop skills that they will utilize for the rest of their lives," said Baptist Health Deaconess Madisonville President Rob Ramey.





Kendra Weber, DPT, PT, LAT, ATC, works with Lindsey Conn, PT, who assisted staff with LiteGait® training for Cody Penroad.



Jennifer Pruitt, DPT, PT, assists Isaiah Wynn during his therapy session with the help of Lindsey Conn, PT.



# CART

Hospital staff gathered with Chris McEnaney, local McDonald's owner, to celebrate the launch of the first Kentucky location of the Happy Wheels cart.

#### DELIVERING BEDSIDE SMILES AND SUPPORT

Baptist Health Deaconess Madisonville Foundation partnered with Ronald McDonald House Charities® of the Ohio Valley and local McDonald's franchises to enhance hospitality for hospital patients and their loved ones.

The collaboration centers on the addition of a Happy Wheels Cart to the Madisonville hospital, intent on delivering a smile to patients and their families. Each cart is equipped with beverages, snacks, and small toys and puzzle books. The hospitality a la carte program is free of charge.

"We are so excited to have brought this to Madisonville," said Austin Elliott, director of philanthropy. "We are always focused on finding ways to improve the patient experience. We are able to do this free of charge and our hope is that these small tokens can meet basic needs and help to provide a simple reminder that our hospital and our staff supports each patient and their family, especially during difficult times."

Local McDonald's owners Chris and Emily McEnaney provide cups and coffee free of charge.

"This was a natural fit for us," said McDonald's owner and operator Chris McEnaney. "The Ronald McDonald charity has always meant very much to me. My family and I have worked with them a lot in the past and now we are able to take something that will always have a big place in our hearts and bring it into our own community to benefit our friends, our family and our neighbors. We are very excited to be part of offering this to those undergoing challenging times or those welcoming new lives into the world."

This is the first Kentucky location for the Ronald McDonald House Charities<sup>®</sup> of the Ohio Valley Happy Wheels Cart. The charity has helped to establish this program in five Indiana hospitals and will now be entering the Bluegrass State.

"This all came about when we began looking for creative ways to partner with local businesses and existing charities to continue impacting our community." said Elliott, "We felt that this was a good fit for our hospital. Whether we provide a cup of coffee to a family member who is standing vigil beside a loved one's hospital bed, or a new mom who is working through exhaustion following labor and delivery - we hope to let every person who walks through our doors know that we care."

## EMERGENCY ASSISTANCE RELIEF

#### **ASSISTING EMPLOYEES** THROUGH DISASTER

It's no secret the past couple years have been especially challenging for healthcare workers. Unfortunately, for some, the global pandemic was only the beginning. In December, when a tornado watch was issued for western Kentucky, no one could have predicted the extent of damage that series of tornadoes would bring to our area. Much like the pandemic, everyone, including 38 of our hospital employees. were impacted to some extent, but none so directly as those whose homes sustained significant and irreparable damage.

Once the extent of the destruction became evident, we knew it was not only our privilege but our responsibility to do something to help our colleagues. "Working in healthcare has been difficult for many reasons as of late," said Robert Ramey, Baptist Health Deaconess Madisonville president. "When hardship falls upon those same employees who have showed up every day to ensure the health of our community, you can't help but feel compelled to find a solution."

Along with your generous support, community members around the country have helped to impact those who wake up each day and dedicate their lives to serving others. It is because of that we have been able to help our work family through difficulty and begin rebuilding what was torn down.







HVAC specialist Matt Midkiff receiving his first installment from the Emergency Assistance Relief Fund in ıman resources.

Ultrasound tech Andrew Crider receives critical assistance from the Emergency Assistance Relief

Chaz Oakley receives an Emergency Assistance Relief Fund payment following nerosity from donors roughout the nation





#### PATIENT ASSISTANCE

The Patient Assistance Fund was established at Baptist Health Deaconess Madisonville to provide assistance with transportation, medication, and other medicalrelated items that may be a barrier to care.

#### **EMPLOYEE SUPPORT**

The Employee Support Fund was established at Baptist Health Deaconess Madisonville to provide financial assistance to employees who are undergoing times of hardship that range from house fires or a spouse's job loss, to unforeseen medical expenses.

\$12,918.25 donated in 2021

\$28,226.85 donated in 2021

## WAYS TO GIVE

#### SUPPORT A CARE AREA

You may choose for your gift to benefit a specific care area within the hospital. Care areas include:

- Mission Advancement Fund
- Mother and Baby Fund
- Oncology Fund Cardiology Fund

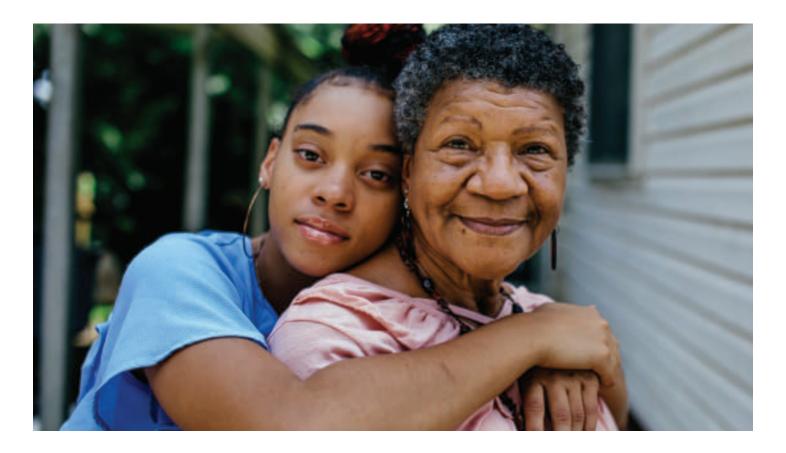
- Hospice Fund

### IN HONOR OF OR MEMORY GIFT

Make a gift to any care area in honor or memory of a loved one, or in gratitude for a caregiver who provided exceptional care to you or a loved one.

#### PLANNED GIVING

A planned gift is a wonderful way to show your support and appreciation for Baptist Health Deaconess Madisonville and its mission, while accommodating your own personal, financial, estate-planning and philanthropic goals.





 Patient Assistance Fund • Employee Support Fund



Project Gratitude is a collaboration between the Baptist Health Deaconess Madisonville Foundation and their communities to better understand the role gratitude can or should play in our culture and in a person's health journey. This project explores gratitude from the perspective of patients, a patient's family, care providers and their loved ones, community members and community leaders.

The outcome of this project may educate us on the science of gratitude, connect us through meaningful personal stories and insights, prepare us to act upon our gratitude, and may create new relationships or new ways of seeing the world around us. Learn more at ProjectGratitude.com.

#### FOSTERING A SPIRIT OF GRATITUDE

Kara Foster strives to see the silver linings, even during a crisis like COVID-19. The pandemic in particular has taught her not to take things for granted and to appreciate the gift of ordinary days.

"We all have a choice in how we will face the hard times in our lives," she said. "Keeping a spirit of gratitude helps us to see the good in even the hardest of situations."

ess.com/Giving

When challenges arise, Kara is grateful for the strong faith that sustains her. "God is always bigger than my fears," she said, adding, "I'm also grateful for the gift of my family and friends. They bring joy to my life."

> Over the past two years, Kara also has been reminded how important it is to value the sacrifices of our public health workers – including the many dedicated healthcare workers at Baptist Health Deaconess Madisonville.

> > So many nursing staff have been the loving hands of friends and family who could not physically be in the room with patients," Kara said. "To me, they are the hands and feet of Christ.

## There was no doubt where I was going to have my second child.

– Skylar Hagerman, Grateful Patient –



## COMPASSIONATE CARE LEADS TO REPEAT PATIENT

Skylar Hagerman always dreamed of having a family of her own, but she didn't imagine that dream would come to fruition during a pandemic. "I have had dreams of becoming a mother since I was a little girl and you had to pry baby dolls out of my hands," said the 31 year old who recently had her first daughter at Baptist Health Deaconess Madisonville.

"I never imagined that I would have my first baby during a pandemic, where I wore masks to every appointment and my mom couldn't hold my other hand during delivery," she said. "Going through this life-changing moment during a time of uncertainty caused my already high anxiety to skyrocket. What I didn't account for was a physician who was always on call for my every question, who knew my story, and who treated me like a friend. I didn't expect nurses who had only met me after my first appointment to talk to me like they'd known me for years. The staff at our hospital went above and beyond to make up for a situation they had no control over – they became an extension of my family." While celebrating her daughter Caroline's first Christmas, the couple found out they were expecting another child. With the world opening back up, Skylar and her husband, Grayson, are preparing for a new complication – two children under the age of 2.

"There was no doubt about where I was going to have my second child," she said. "I could not have asked for a better experience with Caroline, and there is no one that we would trust more to bring Genevieve into this world than the staff who so expertly handled us just over a year ago. The staff at Baptist Health Deaconess Madisonville have a personal touch that I have never experienced with any other hospital or medical staff, and you can't put a price tag on that."



#### SHARE YOUR GRATITUDE

Share your insights on gratitude or honor an individual who's made a difference in your life.

> rojectgrat ------**—** de.com



### PROJECT GRATITUDE

Emily McEnaney and her husband, Chris, celebrate their son, John's, first birthday. Also pictured: Peter McEnaney, Louis McEnaney and Rosemary McEnaney.

#### GRATITUDE FUELS LOVE AND RESPECT

Emily McEnaney recalls in vivid detail the evening she had to rush her injured son, John, to Baptist Health Deaconess Madisonville Emergency Care.

"It was a cold, rainy night with high winds, and Dr. (William) Logan came into the exam room with a dripping-wet rain coat on," she said. "It made me think about how we were his first stop at the hospital instead of a room to dry himself off and hang his coat."

The positive experience during a stressful situation reminded her what a selfless community she lives in: "Every care provider not only doted on my injured son, but also continuously asked me if I needed a blanket, something to drink, etc.," she said. "I am grateful to live in a community with a wonderful hospital with caring staff, nurses and doctors."

Emily and her son had such a wonderful experience at Baptist Health Deaconess Madisonville that she "cannot stop recommending it to friends in the area." It's also reinforced her commitment to show gratitude whenever possible.

#### "Telling someone how much you appreciate their care can make their day and help fuel their passion to continue giving the same love and respect," she said.

Baptist Health Deaconess Madisonville's Project Gratitude is an ambition to better understand the role gratitude plays in our health journey. Learn more and share your stories at ProjectGratitude.com or #JoinProjectGratitude.

#### THE HEART OF OUR MISSION

Baptist Health Deaconess Madisonville is committed to improving the health and well-being of our patients and the community we serve. This unwavering mission is rooted in philanthropy – and it's reflected in the generous support of our Mission Advancement Fund.

Baptist Health Deaconess Madisonville Foundation established the fund to complement our culture of innovation, care and compassion by meeting specific needs as they arise. That means Mission Advancement gifts are providing help when and where it's needed most.

#### **GENEROSITY AT WORK**

Supporting the Mission Advancement Fund is a meaningful way to pay it forward and truly make a difference. This essential fund is unique due to its flexibility, enabling Baptist Health Deaconess Madisonville to swiftly innovate and enhance access to the best possible healthcare.

Mission Advancement dollars can be put toward a wide range of initiatives, from new equipment and capital improvements to provide patients with state-of-the-art care, to community programs that foster health and happiness.

Such projects are key to Baptist Health Deaconess Madisonville maintaining its reputation for unparalleled excellence in healthcare. And it wouldn't be possible without the Mission Advancement Fund.

Our mission is rooted in a tradition of Christian service to expand access to high-quality healthcare, delivered with a compassionate and nurturing spirit to all. This work is bolstered by the Mission Advancement Fund – a charitable fund sustained by invaluable donors like you.

Baptist Health Deaconess Madisonville is sincerely grateful for your generosity of heart and spirit, and we hope you will consider supporting us on this journey to serve not only our patients, but the community we call home.







The monies that are given to the hospital through the Foundation goes to serve our community's people.

- Steve Cox, Foundation Chair









BaptistHealthDeaconess.com/Giving 900 Hospital Drive, Madisonville, KY 42431 270.825.5783

